

Deputy Mayor for Policing and Crime and Commissioner of Metropolitan Police Meeting, 28 April 2021

Sophie Linden – Deputy Mayor for Policing and Crime
Dame Cressida Dick – Commissioner

Supported by:

Diana Luchford – Chief Executive Officer, MOPAC
AC Louisa Rolfe

1. **Victim Satisfaction**

The continuing low levels of victim satisfaction as identified in the Quarter 3 Performance Report was noted. This was most notable in people whose crimes were dealt with over the telephone or online. There was a discussion of MPS's work to understand and address this.

2. **Public Perception**

There was a discussion of the latest Public Attitude Survey results regarding the percentage of people who felt that the police were doing a good job, and steps taken by the MPS that may help to improve this.

3. **Operational Update**

The Commissioner provided an update on operational matters.
